



## RETURN / EXCHANGE FORM

To return or exchange items purchased from Johnny Cupcakes, fill out this form and include it with your returned shipment. Please contact us at [customerservice@johnnycupcakes.com](mailto:customerservice@johnnycupcakes.com) if you have received the wrong product, an item that is damaged or defective or if you have additional questions or concerns.

### CUSTOMER INFO

FULL NAME

ORDER NUMBER

STREET ADDRESS

PHONE NUMBER

CITY, STATE, ZIP

EMAIL ADDRESS

### RETURNED ITEM(S)

item name(s) and size(s)

### SELECT ONE

☐ **EXCHANGE**  
please fill out →

☐ **RETURN FOR  
REFUND**

☐ **RETURN FOR  
STORE CREDIT**

### EXCHANGE FOR

\*item name(s) and size(s)

Select all that apply:

☐ **DID NOT FIT** ☐ **CHANGED MIND** ☐ **UNHAPPY WITH QUALITY** ☐ **OTHER** \_\_\_\_\_

**RETURNS AND EXCHANGES CAN TAKE 2-4 WEEKS TO PROCESS  
ONCE WE RECEIVE THE RETURNED PACKAGE. PLEASE EMAIL  
CUSTOMERSERVICE@JOHNNYCUPCAKES.COM IF YOU HAVE ANY  
QUESTIONS OR CONCERNS. OR CLICK SUPPORT AND THEN  
CONTACT US AT THE BOTTOM RIGHT OF OUR WEBSITE**

please return items to  
**JOHNNY CUPCAKES  
ATTN: RETURNS  
1025 PLAIN ST  
SUITE 1  
MARSHFIELD, MA 02050  
USA**

